Website Usability Checklist

| Accessibility | Rating | Comments |
|--|----------------|----------|
| 1. Site load-time is less than 5 seconds | Rating (1 - 5) | Comments |
| 2. White space is sufficient; pages are not too dense | | |
| 3. Font size/spacing is easy to read | | |
| 4. Flash/unnecessary animation & add-ons are used sparingly | | |
| 5. Images have appropriate ALT tags | | |
| 6. Site has custom not-found/404 page | | |
| Identity | | |
| 7. Company logo is prominently placed | | |
| 8. Tagline makes company's purpose clear | | |
| 9. Home-page is digestible in 5 seconds | | |
| 10. Clear path to company information | | |
| 11. Clear path to contact information | | |
| Navigation | | |
| 12. Main navigation is easily identifiable | | |
| 13. Navigation labels are clear & concise | | |
| 14. Number of buttons/links is reasonable | | |
| 15. Company logo is linked to home-page | | |
| 16. Links are consistent & easy to identify | | |
| 17. Major/important parts of the site are directly accessible from main page | | |
| 18. Site search is easy to access | | |
| 19. Site map is provided for large/complex sites | | |
| Content | | |
| 20. Major headings are clear & descriptive | | |
| 21. Critical content is above the "fold" | | |
| 22. Styles & colors are consistent | | |
| 23. Emphasis (bold, etc.) is used sparingly | | |
| 24. Ads & pop-ups are unobtrusive | | |

| 25. Main copy is concise & explanatory | |
|--|--|
| 26. Language is simple without jargon | |
| 27. URLs are meaningful & user-friendly | |
| 28. HTML page titles are explanatory | |
| 29. Terms are defined | |
| 30. Linked are concise and visible; not buried in text | |